Federal Reserve

Ask the Fed®

Ask the Fed® is a program for officials of banks and bankers' associations to address new or important regulatory issues or supervisory guidance.

Content: For past Information Technology content select the "All Calls" tab.

bsr.stlouisfed.org/askthefed/Auth/Logon

The Supervision Contact System

The Supervision Contact System (SCS) is used by the Federal Reserve Bank (FRB) supervision functions to communicate Board of Governors supervisory guidance and other information in a timely manner to the financial institutions they supervise.

Content: SCS is used primarily to distribute information needed by financial institutions within the scope of the FRB's supervision. Such regulatory information includes SR letters, Consumer Affairs letters, and other supervisory guidance.

supervisioncontactsystem.org

The Emergency Communications System

The Emergency Communications System (ECS) is a free service that is a means for state supervisory agencies and FRB supervision functions to communicate with financial institutions they regulate in an emergency situation.

Content: ECS is only used to contact institutions during real emergencies and during semiannual tests. The following situations might necessitate the use of ECS:

- Natural disasters
- Man-made disasters:
  Chemical biological events or threats
- Events affecting the financial markets
- Cyber events

bsr.stlouisfed.org/ecs

Law Enforcement Contact Information

Federal Bureau of Investigation

The Federal Bureau of Investigation (FBI) has 55 field offices (also called divisions) centrally located in major metropolitan areas across the U.S. and Puerto Rico. Field offices carry out investigations, assess local and regional crime threats, and work closely with partners on cases and operations.

fbi.gov/contact-us

fbi.gov/contact-us/field-offices

The United States Secret Service

With local field offices across the US, the Secret Service also has a Cyber Fraud Task Force staffed with special agents, technical experts, and forensic analysts.

secretservice.gov/contact/field-offices

Cybersecurity Resources for Community Banks

The Federal Reserve System has developed this document to support and connect community banks to existing cybersecurity resources. For additional information and resources beyond this pocket guide, please scan the QR code.

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Potential Sources of Information

Federal Financial Institutions Examination Council (FFIEC)

FFIEC members are taking a number of initiatives to raise the awareness of financial institutions and their third-party service providers with respect to cybersecurity risks and the need to identify, assess, and mitigate these risks in light of the increasing volume and sophistication of cyber threats.

Content: The link below contains resource guides and alerts pertaining to cybersecurity awareness and various joint agency statements.

ffiec.gov/resources/cybersecurity-awareness

Cybersecurity Infrastructure and Security Agency (CISA)

CISA is the operational lead for federal cybersecurity and the national coordinator for critical infrastructure security and resilience. CISA is designed for collaboration and partnership with a mission to reduce risk to the nation's cyber and physical infrastructure.

Content: The programs and services offered by CISA seek to help organizations better manage risk and increase resilience using all available resources.

cisa.gov/resources-tools/resources/free-cybersecurity-services-and-tools

United States Treasury's Project Fortress

U.S. Department of the Treasury established Project Fortress to improve the security and resilience of the financial services sector through forward-leaning public-private information sharing mechanisms. Project Fortress includes a mix of proactive defensive and offensive measures to help secure the financial sector.

home.treasury.gov/system/files/216/Project-Fortress-Brochure.pdf

Cybersecurity Self-Assessment Tools

National Institute of Standards and Technology (NIST)

NIST is part of the U.S. Department of Commerce. NIST developed the Cybersecurity Framework which provides guidance to industry, government agencies, and other organizations to manage cybersecurity risks.

nist.gov/cyberframework

CISA

CISA developed the Cross-Sector Cybersecurity Performance Goals (CPGs) which are a subset of cybersecurity practices, selected through a thorough process of industry, government, and expert consultation, aimed at meaningfully reducing risks to both critical infrastructure operations and the American people. Financial Services Sector-Specific Goals are expected to be released soon.

cisa.gov/cross-sector-cybersecurity-performance-goals

Center for Internet Security (CIS)

CIS is an independent, nonprofit organization. CIS developed the Critical Security Controls (CIS Controls) as a prescriptive, prioritized, and simplified set of cybersecurity posture best practices.

cisecurity.org/controls

Cyber Risk Institute (CRI)

CRI is a not-for-profit coalition of financial institutions and trade associations. CRI developed the Cyber Profile as a global standard for cyber risk assessment. It consists of a list of assessment questions based on the intersection of global regulations and cyber standards, such as International Organization for Standardization and NIST.

cyberriskinstitute.org/the-profile

Federal Reserve

Supervision and Regulation Letters

Supervision and Regulation Letters, commonly known as SR Letters, address significant policy and procedural matters related to the Federal Reserve System's supervisory responsibilities.

Content: SR letters cover a variety of topics including: Information Technology Guidance, Information Technology Examination Process, Cybersecurity, Business Continuity/Disaster Recovery and Operational Resilience.

federalreserve.gov/supervisionreg/topics/information-technology-guidance.htm

Community Banking Connections

Community Banking Connections is a source for information on guidance, resources, and tools that help community banks across the United States.

Content: Information Technology, Information Security and Cybersecurity specific topics are often covered.

To search for past articles on these topics, select "Archives" and "View Articles by Topic".

communitybankingconnections.org